



## IT HelpDesk (Portugal)

### Our organization

FairJourney Biologics is a world leading CRO on antibody discovery, engineering, characterization and production. It provides services to Big Pharma companies and top biotech's from the U.S., Europe and Japan. Its state-of-the-art facilities are located in Porto, Portugal. For more information, please visit [www.fjb.pt](http://www.fjb.pt).

Company language: English

### The role

We are looking for an IT HelpDesk to join our IT Support Team.

### Your profile

FairJourney Biologics is seeking a candidate with the following characteristics:

- Experience in HelpDesk and IT support
  - Hardware, software and TCP/IP network troubleshooting
  - Install and configure Windows operating systems
  - End-User troubleshooting
  - User experience with ticketing tools
- Excellent organization skills;
- Very detail oriented;
- Excellent time-management and planning skills;
- Outstanding communication abilities;
- Fluent in English;

### We offer

- Integration in a highly motivated team;
- Working in an international environment;
- Career development;
- Bonus incentives;
- Full-time;

### Additional information

You will receive a contract directly with FairJourney Biologics. FairJourney Biologics is located in Porto, Portugal. Your application will be processed by FairJourney Biologics.

### Interested?

Applications must be submitted directly through our website, at <http://fjb.pt/job-opportunities/>, before the 30<sup>th</sup> November. Please use "Reference 33" for this position.

For more information about this position you can contact us at +351 222 437 509 or [cv@fjb.pt](mailto:cv@fjb.pt).